

Live Chat Student Information

Our Live Chat is a virtual meeting space that allows you and Coastline staff to see and speak to each other, share your screens, and complete documents together. The system is only compatible with Chrome or Firefox browsers. If you do not have Chrome currently installed on your phone or computer, please visit [Download Google Chrome](#) . You may visit [Download Mozilla Firefox](#) to download Firefox.

Do not attempt to use Internet Explorer, Microsoft Edge, etc. with Cranium Café, you will have limited functionality, or be unable to login at all.

To ensure you get the most out of experience, you may check your webcam and sound prior to your first use by doing a [Pre-meeting Equipment Check](#).

To Get Started:

- “Knock on the door” of available staff
- Approve the informed consent statement
- You will be prompted to log in since this is a secure space. We recommend that you use the single-sign on (your MyCCC login), alternate options available are: Facebook, Linked in, Google, or you can create your own account.

Should you have any questions or issues, please email soc@coastline.edu.

[We look forward to speaking with you!](#)